

# SpaDreams

We are looking for a new team member for our office in Hamburg, Germany:

## Trainee Customer Care & Market Development English Market

- ▶ Commencement: immediate (flexible for the right candidate)
- ▶ Duration: 18 Months, with continuation possible
- ▶ Salary: €1600/ Month

*SpaDreams is a leading specialist tour operator in health and wellness travel.*

*Our range covers a variety of holidays: from spa & wellness to detox & slimming to health, Ayurveda & yoga packages. We cooperate with over 800 carefully selected hotel partners from 50 countries. We market our holidays at [www.fitreisen.de](http://www.fitreisen.de). Internationally we offer our services in 8 languages under brands SpaDreams and Spa Oteli. As a global player in the travel industry we proudly reach customers from all over the world.*

## 🌐 How you will support our team

You work in close co-operation with the International Manager on the development of our English-speaking market. This includes the support of English-speaking customers as well as the further development of the online presence of [www.SpaDreams.com](http://www.SpaDreams.com). This traineeship provides an ideal all-around entry with exciting and motivating customer care and sales challenges. In addition, this opportunity offers the opportunity to assist with a variety of online marketing activities, including acquisition campaigns for new customers and partners.

## 👍 What we offer

As a member of our friendly, international and multicultural team, from the first day you'll be given a lot of responsibility and exciting tasks. Our trust in team members and flat organisational structure enable quick communication and implementation of your ideas. You get a deep insight into the world of modern online sales with an international tour operator as well as insight into innovative approach to online marketing. Perfect for a future specialization.

## ✓ The perfect-profile candidate for us

- ▶ You understand professional customer contact as the essence of a modern online business
- ▶ You are a team player with excellent communication skills, who is happy to work in an international environment
- ▶ You can identify with our product and dedicate yourself to provide the best service for our clients
- ▶ You like new challenges, are eager to implement your own ideas and to take responsibility for given tasks
- ▶ You can be responsible for a variety of tasks and work well under minimal supervision

## 📁 Ideally you fulfil the following requirements

- ▶ You speak as a native English speaker and you understand the English mentality
- ▶ You have already gained initial customer service or marketing experience
- ▶ You are proficient with MS Office programmes
- ▶ You have an excellent overall digital understanding and enjoy working with digital media
- ▶ You are able to communicate in German in a confident manner

## How to apply

Are you interested? If you would like to gain a valuable professional experience and actively support us in the further expansion of the brand SpaDreams UK, please send as soon as possible your CV and cover letter to our HR Manager Cornelia Stollenwerk via [career@spadreams.com](mailto:career@spadreams.com).

More information can be found on the web at [www.spadreams.com/career](http://www.spadreams.com/career)

**We are looking forward to hearing from you!**

Apply Now!